

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an affiliate of the Komatsu Ltd. family, has an affirmative reputation for building rugged and reliable forklifts. They are recognized worldwide as a company who has a proud heritage and who maintains a benchmark of superiority in equipment production and design.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to build a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a maker of mining and construction equipment. Very soon the business grew into an industry leader and was responsible for building Japan's first modern bull dozer and farm tractor.

Over the previous few decades, Komatsu has developed to become a international giant due to their strength and expertise within the diverse fields of logistics, excavating, construction and mining. Utilizing progressive concepts and technological superiority, they continue to be at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design techniques and superior production functionality, Komatsu has distinguished themselves through the development of reliable and rugged forklifts that customers from around the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the growing demand for its products in the North American marketplace. To improve expenditures and efficiencies, a contemporary facility was built in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the leading suppliers and makers of durable and innovative lift trucks today, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' desires worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American consumers.

After years of providing consumer service and maintaining bonds, Komatsu Forklift recognizes that meeting the customers' wishes is paramount. All new product development at Komatsu starts first with the consumer. By welcoming contributions and opinions, they are able to ascertain client wishes and expectations then cultivate revolutionary creations and then manufacture to exceed Komatsu Engineering Standards. Assuring customers that quality is planned from the beginning and continued through the production, service and product sales processes, allows Komatsu to end up with a first-class product from start to finish.

Komatsu engineers are specialized experts in designing lift trucks, construction equipment and heavy duty equipment. Their design ingenuity and expertise assures that every new piece of equipment will hold up in the toughest environments and have the ability to survive the roughest applications. Adherence to precise engineering standards allows Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent in-house quality standards all contribute to high-class lift truck products. Komatsu Engineering Standards translate the contemporary and innovative technology used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the needed requirements for full scale production. This facility is able to take unprocessed steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the length of the production process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as worthy as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift boasts an first-rate network of company sellers and independent dealers who are working hard to exceed expectations. Specialized in all elements from sales, service or operating education, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Dealer locations across the nation have a Komatsu OEM components on-hand to offer the necessary service required to keep customers' operations running effortlessly. Computerized, real-time access with next day delivery from their highly automated supply center is an alternative option. The internet based K-Link system assists sellers with online components management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Countrywide Accounts. Several world-class organizations depend on Komatsu lift trucks in their everyday operations. Nationwide account consumers benefit from a unique relationship with Komatsu that allows them to tailor cost-efficient services so as to enhance the customer's efficiency and profits. Komatsu nationwide account clients have access to on-line components and operations support system and a inclusive fleet administration program, providing the ability for Komatsu to be their total solution for any lift truck worries.

The reliable and resourceful staff at Komatsu Forklift U.S.A., Inc., are focused on providing their clients an exceptional experience no matter whether it is through sales, training, maintenance, or aftermarket support. They want to guarantee the level of client service provided will help their customers meet or exceed their ambitions and develop a flourishing business/client partnership in the process. Komatsu strives to identify with each of their customers' distinctive means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift supplier today in order to learn more about the selection of services and applications they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products on a daily basis.